



Zak's Coffee Bar

Zak has a new girl working for him on Saturdays. He shows her the list of rules. Write *must* or *mustn't* in the gaps.

RULES

1. You _____ always smile at the customers.
2. You _____ ever be rude.
3. There _____ be a queue of more than five customers.
4. The tables _____ always be cleaned before a new customer sits down.
5. Customers _____ smoke in the non-smoking areas.
6. You _____ sweep the floor every half hour.
7. You _____ eat or drink while you are working.
8. You _____ ask people who don't buy anything to leave.
9. Coffee and tea _____ always be served really hot.
10. Long hair _____ be tied back.

Here's the cafe at lunchtime. Which rules are being broken?

Write the numbers in the boxes.



Can you think of any more rules that Zak could put on his list? Write them here.

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1. must, 2. mustn't, 3. mustn't, 4. must, 5. mustn't,
6. must, 7. mustn't, 8. must, 9. must, 10. must

Rules 1, 3, 4, 5 and 7 are being broken.